



KLOSTER HOLZEN

HOTEL • GASTRONOMIE • TAGUNGEN

A - Z

Information for your stay





ARRIVAL / DEPARTURE

Check-In time is 3 pm and we kindly ask you to check-out by 10 am (on Sundays 11 am). You may leave your luggage at reception. We assume no liability for luggage left behind.

ADAPTER

Electric adapters are available at reception (deposit required).

ALLERGIES

Rooms are available with wooden or tile floors equipped with hypoallergenic sheets. All menu items have common food allergens listed. Please inform us if you have any special requirements.

ARCHITECTURE

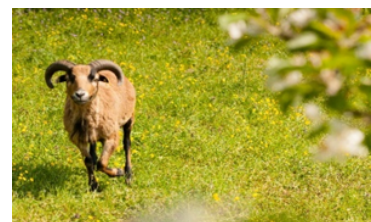
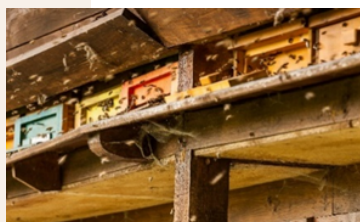
Authenticity. Clarity. Simplicity. - these were the guidelines for our interior designers.

Sommersberger GmbH - Architekten und Ingenieure, Landshuter Allee 96, 80637 München and

Spaett Architekten GmbH, Münsterplatz 9, 78462 Konstanz

ATM

VR-Bank Nordendorf, Hauptstraße 16a, 86695 Nordendorf - 24 hours ATM



BAR

The hotel bar „von Treuberg“ is located in the main building „Haus Hildegard“ and is the meeting point for our guests - during the day for a coffee or at night for an aperitif or a nightcap drink. Our bar is open from Monday-Friday (except public holidays) from 20:30 pm till 1 am.

BEER GARDEN / TERRACE

According to the weather conditions the beer garden is open from 11:30 am-10 pm (except in case of festivities) .

BLANKETS/ PILLOWS/ TOWELS

Additional sheets and linen are available at reception upon request.

BYCICLE

A lockable bike shed, air-pump, toolbox and helmets are at your disposal. Spare parts for your bicycle and cycling maps are also available at reception (partly against payment).

BICYCLE RENTAL

Bicycles (2x for women and 2x for men) can be lent out in the version „relax“ or „sport“ for 15 € per day incl. helmet. Please reserve in advance. Our reception team is looking forward to suggesting you different routes for your cycling tour.

BOOKS

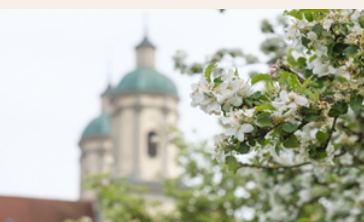
Books are available on loan at reception e.g. books about the history of Kloster Holzen.

BREAKFAST BUFFET

is located in the main building „Haus Hildegard“ with a choice of local and homemade food products, freshly prepared egg dishes and coffee specialities.

Monday-Saturday: 6:30 am-10 am

Sunday and public holidays: 7:30 am-11 am

**CHILDREN**

are warmly welcome. We offer a special kids menu and there is a box with games for all ages available in our Kloostergasthof.

CIGARETTES

A cigarette machine is situated next to the beer garden/ terrace.

CLEANING

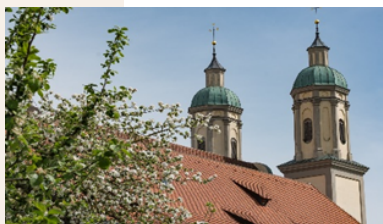
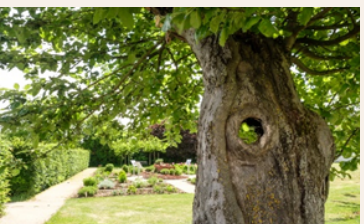
The intermediate cleaning of your room takes place every second night. For preserving resources and a more economical way of management we have defined this standard for our hotel. If you wish a daily room cleaning, just let us know - our reception team will gladly note your request.

CREDIT CARD

We accept VISA, MASTERCARD and American Express.

CRIB

A baby crib can be set up in your room on request.
(10 € per night)

**DEFIBRILLATOR**

is available at reception.

DOCTORS

General practitioner:

Dres. Eberle / Dr. Reiter, Hauptstraße 30, 86695 Nordendorf,

Phone: +49 (0)8273-2288

Dentist:

Dr. med. dent. C. Eberle, Dominikus-Ringeisen-Str. 1, 86695

Nordendorf, Phone: +49 (0)8273-1010

In case of a medical emergency please call: 112

--> When using the phone in our room: 0-112

(inform that you are staying in the HOTEL and mention your room number)

DOGS

are welcome. We charge 15 € per night (food excluded).

You can take your dog with you into the Klostergasthof. With regard to the other guests we kindly ask you to leave your dog in the room during breakfast. Please keep your dog always on the leash within the whole convent area.

A „dog toilet“ is situated near our main parking area.

When your dog is alone in the room, please put out the „please do not disturb“ sign on the door to inform our chambermaids.



EMERGENCY CALLS

police: 110

fire department: 112

--> When using the phone in our room: 0-110 or 0-112

(inform that you are staying in the HOTEL and mention your room number)

EMERGENCY EXITS/ FIRE ALARM

An overview of the evacuation route is placed next to your hotel room door. Escape plans and green-white direction signs are on every floor. In case of a fire alarm, please follow the instructions of our staff.

EMERGENCY FIRST-AID KIT

At reception there is a first aid kit with first aid packs, wound and eye compresses, triangular cloth, rescue blankets etc available. Please contact reception if required.

EARLY CHECK IN

We offer an early check-in option from 12 pm for a small fee of 50 €. If you check in before 12 pm, the room rate without breakfast will be charged.

EXCURSIONS

A folder for daily excursions as well as different brochures are available at the reception.

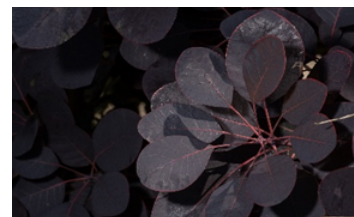
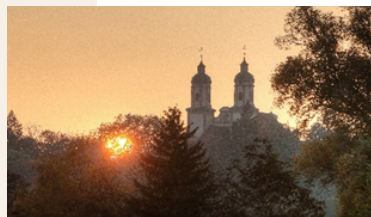
EVENTS

Different kinds of events take place in the Klostergasthof and the hotel. For more information please visit our website. Reservations are necessary - please contact our reception.



GOODS FROM IN-HOUSE PRODUCTION

You can taste our products e. g. honey, liqueur or gin during your stay and you can buy them at the Kloster Holzen shop or at the reception for taking home. You are looking for a present? What about a Kloster Holzen voucher which you can receive at reception as well.



HAIRDRESSER

Le Frisur, Hauptstraße 9, 86695 Nordendorf, Phone: +49 (0)8273-9986030

HERB GARDEN

In our signposted herb garden more than 70 different herbs are waiting to be discovered from our guests. You can find the herb garden by leaving the hotel through the main entrance and following the way to the left.



INTERNET

Wi-fi is available free of charge in all hotel rooms and public areas including the conference rooms (WLAN-Holzen).

IRON / IRON BOARD

Upon request an iron and ironing board can be brought into your room.



KREUZGARTEN

Please note that the residence in our courtyard „Kreuzgarten“ is only possible until 10 pm due to nights rest. Thanks for your understanding.



LAUNDRY SERVICE

We take care of your laundry - washing and ironing. Please use the laundry bag and the laundry list for your clothes which can be found in your room and hand the bag over to our reception team before 9 am. You will receive the cleaned laundry until midday of the following day.

LAUSCHTOUR

Go with our „Lauschtour“ and your smartphone on an audio-guided trip around Kloster Holzen. You can get more information at the reception.

LETTERBOX

is situated at the Kloster Holzen shop and is emptied daily on workdays.

LATE CHECK OUT

We offer a late check-out option till 12 pm for a small fee of 50 €. If you check out after 12 pm, the room rate without breakfast will be charged.

LUGGAGE

A luggage cart is available at the reception.

LUNCHBOX

We offer packed lunch for take away: Please order one day in advance until 6 pm at reception (12,50 € per person).



MESSAGES / MAILS

The reception team takes care about your personal letters, notes and messages before handing them over to you.

MINERAL WATER

The mineral water in your room is complimentary.

MEETING ROOMS

Our hotel offers 10 light-flooded meeting rooms of different sizes. You can find more information in our conference folder which is available at the reception or alternatively on our website.

MOBILE PHONE RECEPTION

Please note that mobile reception can be low inside due to the thick monastery walls. In exchange you can enjoy the reduced electric smog area.

MOBILE PHONE CHARGER

Chargers compatible to the most common mobile phone types are available on loan at reception.

MONASTERY CHURCH

Our stunning baroque minster is daily open from November till March daily from 11 am until 4:30 pm and from April till October daily from 11 am until 7 pm. On Sundays a mass takes places at 8:30 am in the church of St. John the Baptist.

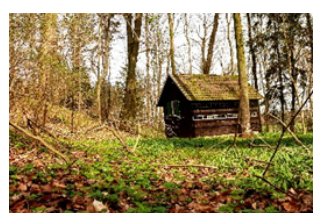


NEWSPAPER

The daily newspaper is available in the breakfast-/ bar area of the main building „Haus Hildegard“.

NON-SMOKING ROOMS

All hotel rooms and inner areas of the cloister are non-smoking. Thanks your your understanding.



PARKING AREA

A complimentary parking ground is available during your stay. The use is on your own risk, we assume no liability. For electric cars there are charging stations and a adapter to borrow available at the reception.

PHARMACY

St. Jakobus, Hauptstraße 13, 86695 Nordendorf

Phone: +49 (0)8273-550

Opening hours:	Mon - Fri	8 am-12:30 pm
		2 pm-6 pm
	Saturday	8 am-12 pm

PICNIC BASKETS

What about a picnic? During the summer months filled picnic baskets can be rented. You have the choice between the versions Bavarian, Vegetarian (for each 39 € without beverages) and Luxury (59 € without beverages). For more information please contact the reception.

PILLOW MENU

For a healthy sleep you can choose between 2 different kinds of pillows:

- Neck-shoulder support pillow
- Neck-spine support pillow

Your favourite pillow will be provided in your room upon request.



RAILWAY STATION

The next railway station with direct connections to Augsburg, Munich and Donauwörth is located in Nordendorf (4 km distance). Accessible by Taxi Röthle, phone: +49 (0)8272-9700 or Fahrdienst Strauß phone: +49 (0)176-24610964.

RECEPTION

Our reception team is at your disposal from 6:30 am to 10 pm. For calling reception from your room, please dial 1500.

RESTAURANT

The Klostergasthof with beer garden/ terrace is open

Mon – Sun: 11:30 am-10pm

Daily changing buffets (Mon-Fri) or a fine selection from our a la carte menu or snack menu awaits you. Please think of your table reservation in time. In case of private functions in the monastery inn, we serve your dinner in the restaurant "Hildegard" in the main building of the hotel.

Our restaurant recommendations in the region:

Restaurant Gänsweid, Wertingen	phone: +49 (0)8272-642132
Restaurant Schmankerlstube, Wertingen	phone: +49 (0)8272-3344
Alte Brauerei Mertingen	phone: +49 (0)9078-912320
Gasthof Schmidbauer, Westendorf	phone: +49 (0)8273-2266

ROOM RATES

Rates are per night and per room including a breakfast buffet. We offer special rates for children if they stay with 2 adults in the room.



SANITARY PRODUCTS

You forgot your toothbrush, shaver or comb at home? We are happy to help you - please contact our reception.

SEWING KIT

is available at reception.

SHOES

Shoe polishing sponges are available at reception upon request.

SHOP KLOSTER HOLZEN

What about a souvenir? You can purchase goods of our in-house production and homemade products made by our handicapped people who live and work in Kloster Holzen. Opening hours:

Mon – Thurs 8:30 am-11:30 am / 1 pm-4 pm

Friday 8:30 am-11:30 am

SHUTTLE SERVICE

From Monday to Friday from 8 am-3 pm we offer our in-house shuttle service (max. 6 people) to the railway station Nordendorf. This service is on request and free of charge. Please contact our reception for a concrete booking at least 24 hours in advance.

SMOKING

Smoking is prohibited in the entire building of Kloster Holzen. Thanks for your understanding.

SPORT

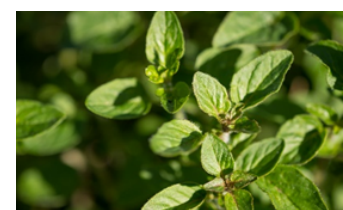
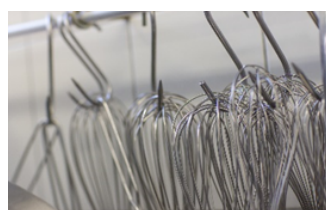
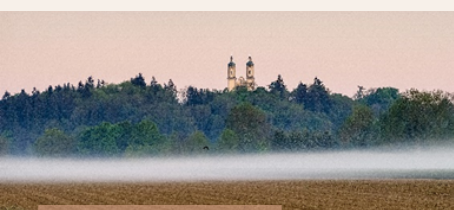
We are happy to inform you about walking routes around Kloster Holzen at the reception. We gladly give you our brochure with jogging, hiking and cycling routes. Nordic walking sticks can also be rented there.

STAMPS

are available at reception.

SLEEPING MASK

for a good night's sleep are on sale for 3 € at reception.



TAXI

Taxi Röhle: phone: +49 (0)8272-9700 or +49 (0)9074-2071
Fahrdienst Strauß Tel.: 0176-24610964

TEACHING APIARY

In cooperation with the beekeepers' association in Ehingen, the Dominikus-Ringeisen-Werk and the secondary school in Meitingen, a teaching beehouse including an information trail was installed. You can find it in the south garden.

TELEPHONE

For external calls, please dial first „0“ and then the required number. Charge: 0,39 € per minute (e. g. „0“0 12 34-5678)



UMBRELLAS

We provide umbrellas for your whole stay. You can also purchase one for taking home for 8 €. We are offering a Kloster Holzen pocket umbrella on sale for 18 €.



WAKE-UP SERVICE

To program your wake-up call by yourself, you can use the phone in your room.

- Pick up the telephone
- Dial *4 6
- Enter four numbers for the set time, e. g. 0905 for 09:05 am
- You will hear a wake-up-sound at the time entered.

Alternatively, you can contact the reception.

WEDDING

You are currently planning your wedding? Celebrate this extraordinary day here in Kloster Holzen, in a unique atmosphere. Our wedding folder with further information is available at reception.